

# We are the solution to all your metal fabrication projects







"Leading the way in metal fabrication: our 30 years of experience at your service"

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#### Welcome

## Introduction



## Hello,

We are a complete metal fabrication company
Our metal fabrication company offers competent feedback and long-term partnership

From humble beginnings as a small metal lathe workshop in 1983, our family-owned business has flourished into a renowned industry leader with three decades of experience in metal fabrication. Our commitment to quality and innovation consistently surpasses customer expectations, solidifying our reputation for excellence.

Adapting to the ever-changing landscape of the metalworking industry, we've harnessed cutting-edge CNC technology alongside our traditional machining equipment, delivering precision and quality in every project. Our versatile product offerings cater to both domestic and international markets, ensuring customer satisfaction across the board.

Our diverse product line includes water pipeline fittings up to DN 600 PN 25, introduced in 1998, and top-tier boatyard equipment for ports and harbours, launched in 2014. We offer comprehensive services covering custom fabrication, design, CNC machining, welding, powder coating, and assembly. Our end-to-end management guarantees superior finished products for our clients.

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# Design, constructed, and manufactured in Croatia.

Quality is ingrained in our DNA, and we adhere to stringent industry standards, regulations, and certifications. Our recognition spans various industries, including construction and boatyard equipment. We specialize in a wide range of materials, such as steel, aluminium, and stainless steel.

Our passion for sustainability translates to eco-friendly metal fabrication services, prioritizing the safety of both our employees and customers. Our team of highly skilled professionals consistently delivers topnotch results driven by dedication and expertise.

As a leading metal fabrication company, we focus on project quality, timely completion, and customer satisfaction. Our tailored,

cost-effective fabrication solutions cater to each client's unique needs. With over 30 years of experience, we are a one-stop solution for all your metal fabrication requirements.

Discover the difference our unparalleled expertise and commitment to innovation can make for your next project.



Contact us today to experience the best in metal fabrication.



# Metal Fabrication Excellence.

Our metal fabrication company stands on five pillars that define our commitment to excellence: Quality, Innovation, Reliability, Sustainability, and Customer Service.

These core principles drive our dedication to delivering exceptional metal fabrication services that meet our client's needs and exceed their expectations.







### Quality

Our top priority, quality, permeates every aspect of our work. Our skilled technicians and engineers uphold the highest industry standards, ensuring our products and services meet or surpass expectations.

### **Innovation**

Central to our success, innovation drives continuous improvement in our processes and the development of advanced, cost-effective fabrication solutions. Our R&D department works tirelessly to provide our clients with cutting-edge technologies and unmatched expertise.

### Reliability

Understanding the importance of trust, we commit to offering dependable products and services. Our team's dedication to professionalism and timeliness ensures customer satisfaction and confidence in our work.





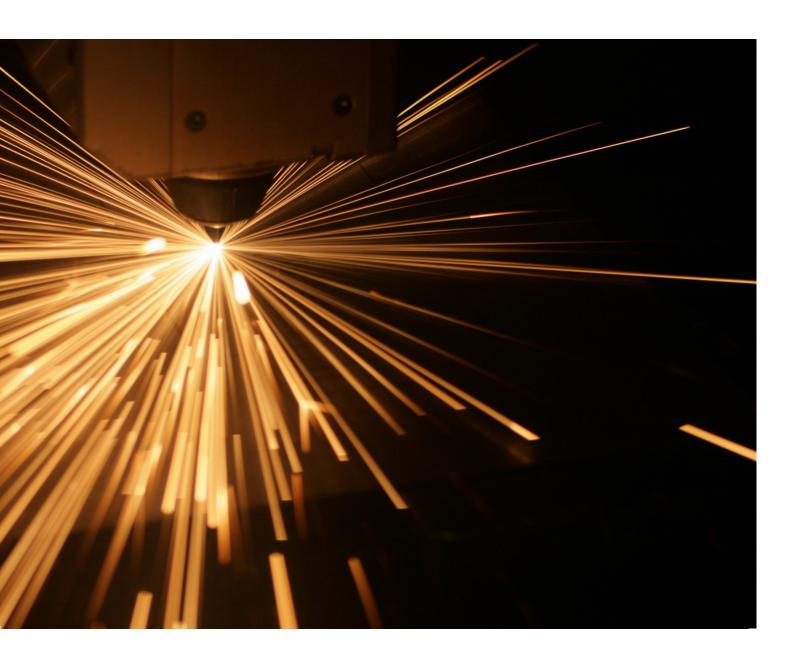
## Sustainability

Committed to a greener future, we minimize our environmental impact through eco-friendly metal fabrication services and sustainable practices. Our efforts reflect our dedication to preserving the environment for generations to come.

### **Customer Service**

The cornerstone of our business, exceptional customer service, underscores our entire fabrication process. We work closely with clients to understand their needs, tailor our solutions, and deliver results that consistently delight.





"Quality, innovation, reliability, sustainability, and customer service: our five pillars of discipline in metal fabrication"



## **Exceeding Expectations:**

## **Our Values in Metal** Fabrication.



#### **Our Principles**

We focus on delivering high-quality, innovative, reliable, sustainable, and customer-centric metal fabrication services. Our unwavering commitment to excellence ensures we consistently exceed industry standards and customer expectations while maintaining timeliness and budget-conscious solutions.



#### **Our Vision**

We aspire to be a recognized leader in the metal fabrication industry, renowned for our dedication to innovation, quality, and exceptional customer service. We continuously strive to improve our processes and technology, positioning ourselves as the premier choice for all metal fabrication needs.



#### **Our Mission**

Our mission is to furnish customers with the highest quality metal fabrication products and services through cuttingedge technology and a skilled workforce. We prioritize meeting and surpassing customer expectations with costeffective solutions and prompt delivery. As responsible corporate citizens, we emphasize sustainability, safety, and ethical conduct in all our endeavours. We are devoted to fostering long-lasting relationships built on trust and mutual respect with our customers, employees, and partners.









Through constant innovation and adaptation, we strive to develop innovative solution











"Green Metal Fabrication: Eco-friendly practices for high-quality products that meet your needs."

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#### Green metal fabrication

# Our commitment to sustainable manufacturing.

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As a responsible metal fabrication company, we prioritize environmentally friendly practices in our operations, championing "Green Metal Fabrication." We recognize the importance of safeguarding the environment and are dedicated to minimizing waste and conserving resources while delivering high-quality, durable products.

#### Our sustainable approach includes the following:



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#### Recycling and eco-friendly materials

We recycle materials whenever possible, utilizing eco-friendly materials and finishes. Our focus on sustainable materials like aluminium and stainless steel, both 100% recyclable with lower carbon footprints, helps reduce our environmental impact.

#### Sustainable lifecycle

Our products are designed to be durable, easy to repair, maintain, and recycle at the end of their useful life, reducing our environmental impact while remaining economically viable.



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### Responsible sourcing

We ensure all materials used in our manufacturing processes are responsibly sourced and adhere to strict environmental standards.

#### **Reduced emissions**

We implement processes and equipment that minimize greenhouse gas emissions and other pollutants, demonstrating our commitment to protecting the environment.

#### Long-lasting designs

We create durable products that minimize the need for frequent replacements, emphasizing sustainability throughout the design process.

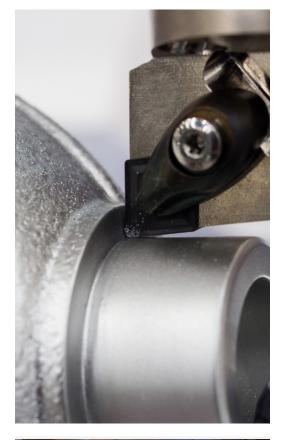


# Our service.

# Comprehensive metal fabrication services for your success

Our metal fabrication company offers comprehensive services across various industries, providing high-quality solutions that cater to our client's needs. Our experts utilize the latest technology and methods to ensure the best results at every stage of production. Our key services include:

- » Metal Product Manufacturing
- » Innovation in Metal Fabrication and Research & Development
- » High-Quality Welding
- » Precision CNC Machining
- » Professional Powder Coating and Painting Services
- » Custom Rubber Production
- » Exceptional 3D Plastic Printing Services
- » Assembly and Testing



Our goal is to provide top-tier quality and customer satisfaction through all our services.

No matter your needs, you can trust our expertise and dedication to provide you with the best solutions in the market.



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#### From an idea

# to the finished products.

#### Collaboration

We begin by understanding your needs and requirements and working closely with you to develop tailored solutions that meet your specific goals.

#### **Design & Engineering**

Our skilled engineers and designers create detailed plans, ensuring precision and accuracy at every step.

#### **Production**

Utilizing state-of-the-art machinery, our technicians perform a range of processes, including cutting, bending, welding, machining, coating, painting, and assembly.

#### **Quality Control**

We enforce strict quality control measures throughout production, ensuring that every product meets or exceeds industry standards.

#### **Assembly & Testing**

A dedicated department ensures that each product is correctly assembled and tested to meet your unique requirements.

#### **Packaging & Shipping**

We carefully package and ship the finished product, guaranteeing timely delivery and pristine condition upon arrival

Choose our metal fabrication services for a seamless and customer-focused experience that delivers exceptional results, from your initial vision to the final product.



#### **Innovation in Metal Fabrication:**

### How Our R&D Team Is Pushing the Boundaries

Our metal fabrication company is dedicated to driving innovation through a strong emphasis on Research & Development (R&D). Our R&D team, comprising engineers, designers, and fabricators, is committed to exploring new technologies, materials, and techniques to enhance the efficiency, precision, and quality of our services.

#### **Key R&D Principles:**

- » Customer Collaboration: We work closely with our customers to understand their unique needs and challenges, developing tailored solutions that meet their specific requirements.
- » Industry Leadership: We invest in R&D to stay at the forefront of the metal fabrication industry, offering our clients the most advanced and cost-effective solutions.
- » Continuous Improvement: Our R&D efforts focus on enhancing equipment performance, streamlining processes, and reducing costs, ensuring we consistently provide top-tier services.



Our commitment to innovation and R&D means that we can tackle any project, from complex custom solutions to simple repairs, with the latest technology and expertise in metal fabrication.

Trust our team to deliver cutting-edge, high-quality fabrication services that meet the evolving needs of your business.

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### **Premier Welding Services**

# Exceptional Quality, Safety, and Convenience Across Industries

Our metal fabrication company recognizes the critical role of high-quality welding services in various industries. We are dedicated to providing unparalleled welding solutions tailored to the unique needs of our customers, utilizing the latest technology, including laser welding.

#### **Key Features of Our Welding Services:**

- » Skilled Welders: Our expert welders are proficient in MIG, TIG, stick welding, aluminium and stainless steel welding, and laser welding, ensuring we can handle projects of any size and complexity.
- » Leading-Edge Technology: We equip our welding department with the latest tools and technology, including advanced laser welding equipment, to guarantee that every project meets the highest quality standards.
- » Strict Safety Protocols: We prioritize safety by training our welders to adhere to all safety guidelines and industry best practices.
- » On-Site Services: Our convenient on-site welding services save you time and hassle, allowing us to work directly at your location.



No matter your industry – automotive, construction, manufacturing, or beyond – our expert welding services are designed to meet your specific requirements.

Trust us to deliver outstanding results that ensure quality, safety, and convenience at every step.



### **Precision CNC Machining Services**

### **Manufacturing Complex Parts for Your Industry**

Our metal fabrication company specializes in precision CNC machining services, catering to a wide range of industries. With state-of-the-art Computer Numerical Control (CNC) technology, we deliver highly accurate and efficient parts that meet the strictest tolerances

#### **What Sets Our CNC Machining Services Apart:**

- » Custom Solutions: Our team of skilled machinists works closely with clients to understand their specific needs and design tailored programs that ensure optimal results.
- » Advanced Equipment: Our CNC machines can handle a variety of materials, including aluminium, stainless steel, titanium, and exotic alloys, performing milling, turning, drilling, and tapping operations with high precision and repeatability.
- » Enhanced Capabilities: We leverage multi-axis machining and the latest software to create intricate shapes and geometries, streamlining production and reducing costs.
- » Quality Assurance: We use advanced software to import CAD drawings, simulate machining operations, optimize tool paths, and identify potential issues before production, ensuring the highest quality parts in the shortest lead times.



Our commitment to precision and quality ensures that our clients receive the highest level of satisfaction.

Trust our CNC machining expertise to bring your ideas to life with accurate parts tailored to your specifications.

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# Professional Powder Coating & Color Painting Services Durable & Attractive Finishes for Industrial Applications

Our metal fabrication company offers special powder coating and colour painting services to meet the unique needs of various industries, including construction, manufacturing, and transportation. Our coatings and paints provide lasting protection and visual appeal for metal surfaces like steel, aluminium, and stainless steel.

## What Sets Our Powder Coating & Color Painting Services Apart:

- » Enhanced Protection: Our powder coatings resist abrasion, chemicals, and corrosion, ensuring durability and longevity in demanding industrial and commercial settings.
- » Vibrant Finishes: Our colour painting services deliver visually appealing finishes that retain their hue and lustre over time.
- Expert Application: Our skilled technicians use cuttingedge equipment and techniques to prepare, coat, and paint metal surfaces, guaranteeing optimal adhesion, protection, and finish.
- » Custom Solutions: We offer tailored powder coating and colour painting services for various applications, including machinery, equipment, and pipelines.



By utilizing computerized colour-matching systems and the highest quality materials, we ensure that our coatings and paints not only protect but enhance the appearance of your metal surfaces.

Trust our superior professional powder coating and color painting services to provide durable, vibrant, and consistent finishes that perfectly match your requirements and enhance the longevity of your metal products.



#### **Custom Rubber Production Services**

### Precision, Quality, and Versatility for Your Industry

At our rubber production facility, we specialize in creating tailored rubber solutions to meet your specific needs. We understand the importance of precision, quality, and versatility in your industry, and we are committed to delivering exceptional results on every project.

## **Key Advantages of Our Custom Rubber Production Services:**

- » Comprehensive Capabilities: We offer a full range of rubber production services, including rubber moulding, extrusion, and custom fabrication, to produce components in various sizes, shapes, and materials.
- » Advanced Machinery: Our state-of-the-art equipment and facilities ensure efficiency, precision, and high-quality output for both small and large-scale production runs.
- Client-Centric Approach: We work closely with you to understand your unique requirements and design custom rubber parts that meet your specifications.
- » Continuous Innovation: We stay at the forefront of the rubber production industry by researching new materials and technologies, enabling us to adapt our processes to your evolving needs.
- » Custom Tool and Mould Manufacturing: We design and manufacture custom tools and moulds to suit your unique rubber product needs, ensuring the perfect fit for your applications.
- » On-Time Delivery: Our experienced team is dedicated to providing top-quality products within budget and on time, ensuring your satisfaction.



Whether you require a single prototype or a large-scale production run, our custom rubber production services are designed to meet your exact needs.

Trust our expert team to deliver high-quality, versatile solutions that exceed your expectations and elevate your business.

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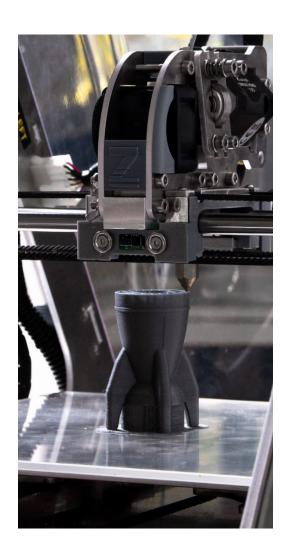
### **Exceptional 3D Plastic Printing Services**

## Innovation, Speed, and Quality for Your Projects

At our 3D printing facility, we specialize in delivering high-quality, innovative, and affordable 3D plastic printing services for businesses and individuals. Our leading-edge technology and experienced team enable us to produce precise and durable plastic parts for various applications and industries.

## **Key Advantages of Our 3D Plastic Printing Services:**

- Expert Guidance: Our team of experts provides support throughout the 3D printing process, from design optimization to final production, ensuring the best results for your project.
- » Versatile Capabilities: We can produce parts of different sizes and complexities, making our services suitable for small prototypes and large production runs alike.
- » Wide Material Selection: Our 3D printing capabilities include various plastic materials, such as ABS, PLA, and PETG, allowing us to find the perfect solution for your specific needs.
- » Rapid Turnaround: We understand the importance of timely delivery and strive to offer fast turnaround times without compromising quality.
- » Cutting-Edge Technology: Our advanced software tools and efficient workflows optimize the 3D printing process, resulting in accurate and high-quality parts.



Trust our 3D plastic printing services to bring your ideas to life with exceptional speed, innovation, and quality.



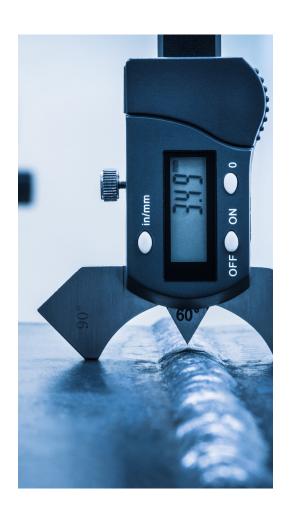
### **Exceptional Assembly and Testing Services**

## **Ensuring Precision, Reliability, and Customer Satisfaction**

At our metal fabrication company, we are committed to providing professional assembly and testing services that ensure precision, reliability, and customer satisfaction. Our dedicated Assembling and Testing department is equipped with state-of-the-art tools and staffed by experienced technicians, ensuring that every product we assemble and test meets the highest quality standards.

## **Key Advantages of Our Assembly and Testing Services:**

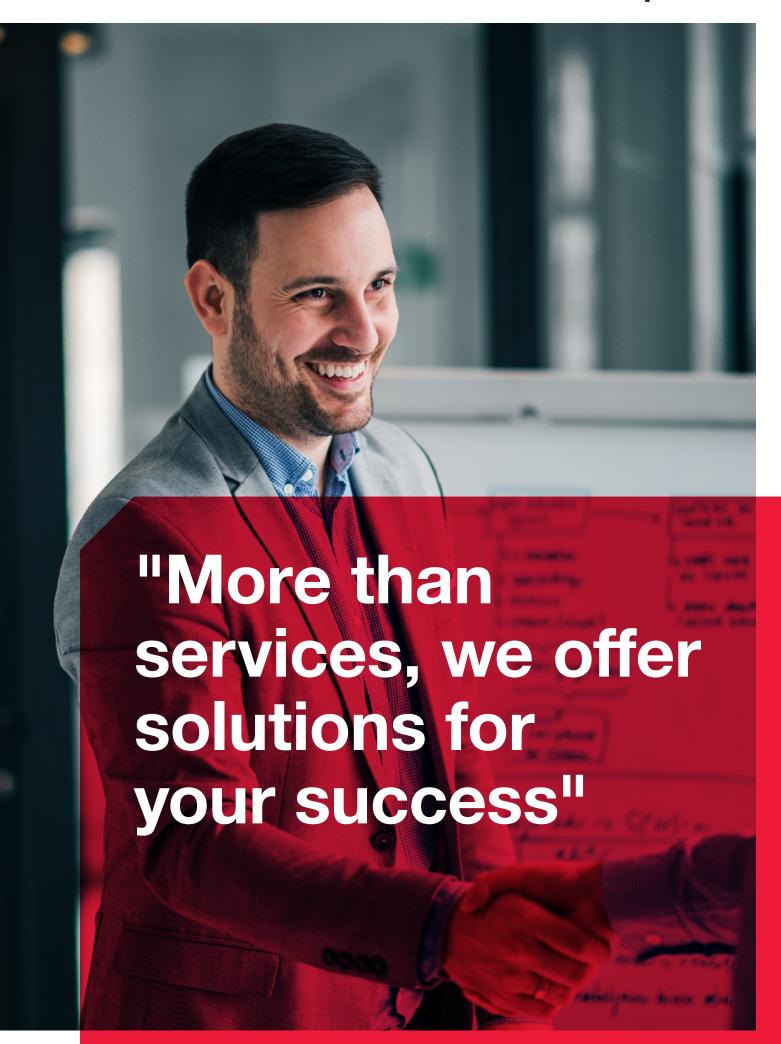
- Expert Technicians: Our skilled technicians have years of experience and use precision tools to guarantee accurate assembly and high-quality results.
- Thorough Testing: We perform comprehensive testing, including load testing, pressure testing, and environmental testing, to ensure our products meet or exceed industry standards and client requirements.
- » Seamless Collaboration: Our assembly and testing team works closely with our design and engineering teams to deliver products that meet our client's specific needs.
- » Advanced Equipment: Our state-of-the-art assembly and testing equipment allows us to handle projects of varying complexity with ease and precision.
- » Commitment to Quality: We are dedicated to providing reliable, durable, and cost-effective assembly and testing services that exceed our customers' expectations.



Trust our exceptional assembly and testing services to deliver precise, reliable, and high-quality metal products that meet your needs.

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## **Commitment to Quality**

# International Manufacturing Standards.

# What are some of the international standards that we follow in the manufacturing process?

Our metal fabrication company is dedicated to providing high-quality products that meet the most stringent international safety, quality, and performance standards.

We adhere to the following international standards in our manufacturing process:

#### Safety & Construction

(EN ISO 292-2:2001, 2006/42/EC, EN 1993-1-11, EN 10025-1)

Ensuring product and process safety, structural integrity, and using high-quality materials.

#### **Assembly & Fabrication**

EN ISO 12100-2, EN 1090-1:2009 + A1:2011

Correct and safe product assembly, following European standards for steel and aluminium structures.

#### **Rubber Parts**

(EN ISO 681.1)

Meeting the highest safety and performance standards for potable water applications.

#### Welding

(EN ISO 5817, EN ISO 5609-1, EN ISO 3834-2, EN ISO 15641-1, EN ISO 271-1, EN ISO 1005-1,2,3,4)

Ensuring weld strength and quality through strict compliance with welding standards.

#### **Corrosion Protection**

(EN ISO 1461:2001)

Hot-dip galvanizing to safeguard products against corrosion.

#### **Paint & Coating**

(EN ISO 12944-5:2018, EN ISO13438:2013)

Protecting products from environmental factors with appropriate paint application and durable powder coatings.

#### **Metal Machining**

(EN ISO 9013:2018)

Consistent, high-quality precision cutting of metals.

Our adherence to these standards, combined with our CE certification, demonstrates our unwavering commitment to delivering exceptional metal fabrication products and services. **Experience the difference between working with a company dedicated to quality.** 

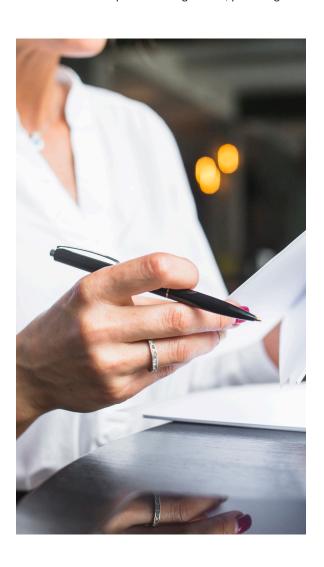


#### **CE Certification:**

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# A Testament to Our Dedication to Safety and Quality in Metal Fabrication

Our metal fabrication company is proud to offer products that meet the highest safety, quality, and performance standards, as evidenced by our CE certification. The CE mark signifies compliance with European Union safety, health, and environmental protection legislation, providing our customers with added confidence in our products.



#### **Key Features of Our Ce-certified Products:**

- Compliance with EU Standards: All our products are tested and evaluated to ensure they meet the rigorous safety, health, and environmental protection requirements of the European market.
- Expertise in Meeting Customer Requirements: Our skilled team works closely with customers to design and fabricate products tailored to their unique needs and specifications.
- » Adherence to International Standards: In addition to CE certification, we follow international standards for safety, design, construction, assembly, welding, metal machining, rubber parts, hot dip galvanizing, and paint, using only high-quality materials.
- » Unwavering Commitment to Customer Satisfaction: We stand behind our products and services, ensuring our customers are satisfied with the final results.

#### Trust our CE-certified metal fabrication company for products that meet the highest industry standards.

Our commitment to safety, quality, and customer satisfaction ensures that you receive exceptional products and services every time.



### Safety and expertise

# Certified in Fabrication Services.

Safety and expertise: our certifications in welding, assembly, coating and painting

At our metal fabrication company, we place the utmost importance on safety and expertise. Our certifications in field safety and specialized services showcase our commitment to maintaining the highest safety standards while delivering exceptional results in welding, assembly, coating, and painting.

#### **Welding Excellence**

Our highly skilled team is experienced in various welding techniques, including MIG, TIG, Laser, and stick welding. Utilizing state-of-the-art equipment, we consistently produce top-quality work.

#### **Precise Assembly**

Our assembly team expertly handles both simple and complex projects, delivering accurate and timely results that meet and exceed client expectations.

#### **Superior Coating & Painting**

Certified in the latest techniques and materials, our powder coating and painting teams ensure exceptional finishes for projects of all sizes. We take pride in meeting client specifications and providing outstanding results.

Our dedication to safety, quality, and customer satisfaction has made us a trusted partner across various industries. From large-scale industrial facilities to custom fabrication for small businesses, our certifications and expertise set us apart.

Experience the difference between working with a certified and experienced team.

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### **Ensuring traceability and confidence**

## Quality product marking.

In our pursuit of excellence, we prioritize accurate and durable product marking as a key component of our manufacturing process. By using state-of-the-art mobile inkjet printers and high-quality, specialized inks, we ensure that our products are easily identifiable and traceable.

Choose our products for the confidence and reliability that comes with clear, accurate, and durable product marking. We are committed to maintaining the highest quality standards and delivering products that consistently meet and exceed customer expectations.



Our mobile inkjet printers are designed to mark each product with vital information, such as product name, manufacture date, serial number, and other relevant details.

#### **Versatile Application**

Our specialized inks adhere to various surfaces, including metals, plastics, and other materials, ensuring clear and durable markings on all our products.

#### **Long-lasting Legibility**

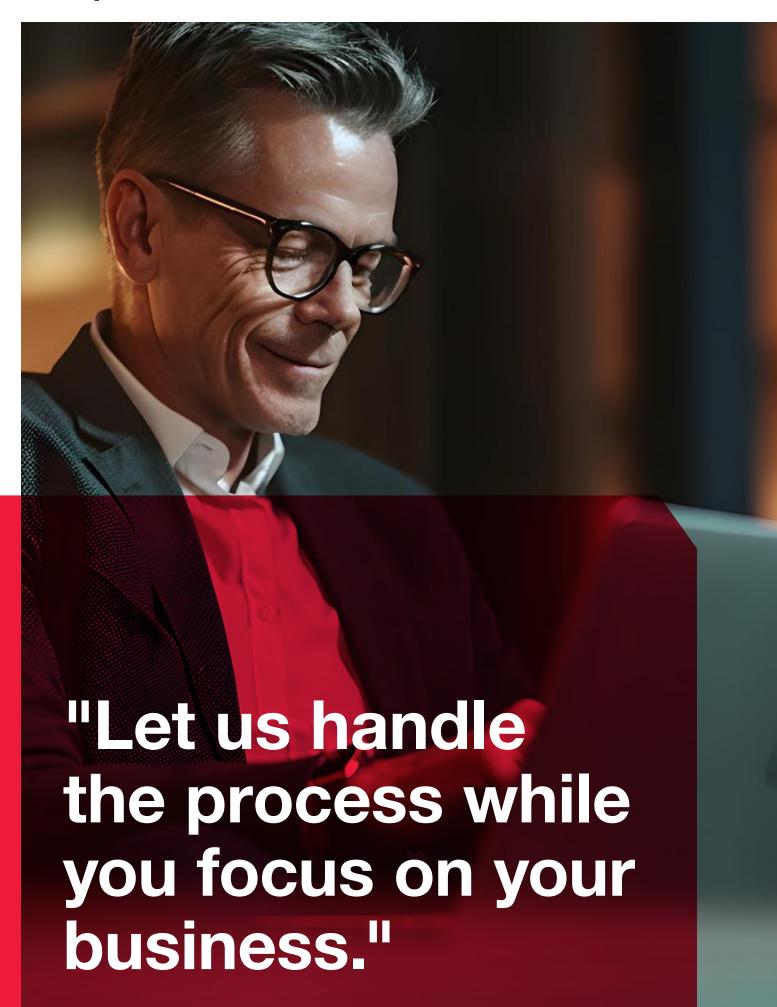
The use of high-quality, durable inks resistant to fading, smudging, and wear guarantees that markings remain legible even in harsh or challenging environments.

#### **Customer Confidence**

Accurate and traceable markings provide customers with the assurance of our product's authenticity and quality, knowing they meet the highest standards for safety and sustainability.









### **Company Insights**

# Efficient Shipping for Europe.



# Affordable and efficient shipping solutions for european customers

At our metal fabrication company, we understand the importance of delivering your products in a timely and cost-effective manner. That's why we offer tailored shipping solutions throughout Europe, ensuring convenience and value for our customers.

#### Our shipping services include the following:

- » Partnership with Major Carriers: By collaborating with reputable transportation companies, we secure the best shipping options to meet your unique requirements, be it for your business or home delivery.
- » Flexible Options: We provide a range of shipping solutions, including express, standard, and economy options, to accommodate your deadlines and budget.
- » Tracking & Support: Receive regular updates on your shipment's progress and rely on our dedicated customer support to assist you with any inquiries or concerns.
- » Strict Safety Protocols: We prioritize safety by training our welders to adhere to all safety guidelines and industry best practices.

Experience the difference our affordable and efficient shipping solutions make for European customers.

Trust us to deliver your products on time and within budget every time.



# Stay connected

# Access our contact information and communication channels

We are committed to delivering exceptional service and support to our valued customers.

Don't hesitate to reach out to us using the appropriate contact information below:

#### » Sales Inquiries

Discover our product range and pricing, or place an order with our dedicated sales team:

- **4 385 1 21 34 607**

#### » Supplies & Procurement

For all matters related to supplies and procurement, please get in touch with our specialized department:

#### » Career Opportunities

Explore job openings or learn more about working at Kipac Boat Stands by contacting our HR department:

#### » Marketing & Promotions

To learn more about our marketing efforts, advertising, or promotional opportunities, connect with our marketing department:

#### » Technical Assistance

For expert technical support or any concerns regarding our products, our skilled support team is at your service:

support@kipacboatstands.com

#### Financial Queries

For billing, payments, or any other financial inquiries, our finance department is here to help:

#### General Inquiries

For any other questions or information not addressed above, feel free to reach out to us:

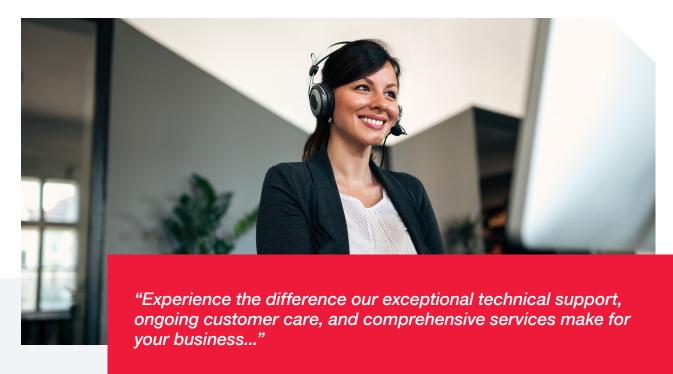
#### Stay Updated

Subscribe to our newsletter to receive the latest news and exclusive offers from us:

We are always eager to connect with our customers and address their needs. Do not hesitate to contact us through any of the channels listed above. **We look forward to assisting you and ensuring your complete satisfaction.** 

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# Your partner in success: exceptional technical support & ongoing customer care

At our company, we prioritize delivering outstanding customer service, technical support, and comprehensive assistance throughout the entire product life cycle. We understand that your success is our success, which is why we offer a range of support services to ensure you receive the best possible help:

#### » Responsive Support Channels

Contact our dedicated team via email at **support@kipacboatstands.com**, phone at **+ 385 1 21 34 607** live chat, or social media, and expect prompt and effective responses to your inquiries within 24 hours.

#### » Expert Technical Assistance

Our highly qualified service team and expert advisory staff are equipped with the necessary tools and resources to address even the most complex issues related to our products and services.

#### » Ongoing Customer Care

Beyond the initial sale, we offer after-sales support, including warranty services, maintenance, and continuous assistance to guarantee your satisfaction.

#### » Proactive Improvement

We not only solve problems but also conduct thorough analyses to identify the causes of malfunctions and implement corrective measures to prevent future occurrences. We regularly collect and analyze customer feedback through surveys and feedback forms, using this valuable information to enhance our customer service, support, and product development.



### **Metal fabrication insights**

# Our top FAQ.

## What is CE marking, and why is it essential for our products?

CE marking is a certification that indicates that a product meets the safety, health, and environmental protection standards set out by the European Union. Having our products, CE-marked is essential because it allows us to sell and distribute them within the EU and European Economic Area.

## Do you offer custom fabrication services?

We offer custom fabrication services to meet our customer's needs and requirements.

## What materials do you use for your products?

We use high-quality steel and aluminium to manufacture our products, ensuring durability and longevity.

## How do you ensure the quality of your products?

We have a strict quality control process, including inspections and testing at every production stage. We also follow international standards for safety, welding, design, structural stability, assembling and hot dip galvanization.

# How long does it take to manufacture and deliver a product?

Our product manufacturing and delivery time will vary depending on the specific product, and the quantity ordered. However, we will provide an estimated time frame when you place an order.

## What additional services do you offer?

We offer various additional services, including design and prototyping, CNC machine service, welding service, powder coating and colour painting service, rubber production service and assembly service.

## How do you design and prototype your products?

We use advanced computer-aided design (CAD) software and 3D modelling to design and prototype our products

## Are your products compliant with international safety standards?

We ensure that our products comply with the CE marking standards of the European Union and adhere to international safety, welding, design, structural stability, assembling, and hot dip galvanization standards. That guarantees that our clients receive products of the highest quality, safety, and reliability, meeting their expectations and requirements.

## What is your CNC machine service?

Our CNC machine service allows us to produce precision parts and components for our products using computer-controlled machinery.

# Do you have a showroom or facility where customers can view your products?

Yes, we have a showroom and facility where customers can view and test our products.

## Are you able to deliver products internationally?

Yes, we can deliver our products internationally and have experience with international shipping and customs regulations.

## Do you have a warranty on your products?

Yes, we offer a 24 months warranty on our products to ensure customer satisfaction and peace of mind.

## How do you handle customer complaints or issues?

We take customer complaints and issues very seriously and have a process to address them quickly and efficiently.

## Can you provide references or case studies of past projects?

We can provide references and case studies of past projects upon request.

## Do you have an environmental policy?

Yes, we have an environmental policy to minimize our environmental impact and promote sustainable practices in our manufacturing process.

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